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- 1) Muntean, N., Pirogova, O., Plotnikov, V., Vertakova, Y.

[Digital Tools to Support Market Interaction \(The Case of CRM Systems\)](#)

(2022) Global Challenges of Digital Transformation of Markets: Volume II, 2, pp. 89-96.

- 1) <https://www.scopus.com/inward/record.uri?eid=2-s2.0-85143925995&partnerID=40&md5=ebe58f9146d0c2b04cfb845471c04fd>

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